

The Laboratory improved at self-dentifying issues, which allows for anticipating problems and fixing them before someone gets hurt or operations need to be curtailed. Through May 2008, the Lab self-identified 90 percent of significant issues for fiscal year 2008, as compared with 78 percent for fiscal year 2007. Assessment planning and management was integrated into the issue and corrective action management tool. This added trending and analysis capabilities to help managers anticipate and avoid significant performance issues.

Major strides made in self-identifying problems, other significant issues that can affect performance